

Planning and Building Control Service Plan 2014/15

Action Plan							Connections	
Action Code	ACTION	What role will the service play? (Please click in the cell to select the relevant role by clicking on the drop down arrow)	Description (Target, Outcome, Critical Success Factors and Environmental Impacts)	Due Date	Lead Officer	If the action impacts on another service in terms of support/input, please specify below:	Links to partnership wide agendas: - Community Strategy - Health and Wellbeing	
Corporate Priority: People Strapline: Fair and accessible services for those who use them and opportunities for everyone to contribute								
Deliver strong and relevant services								
14-PBC01	DM - Effective management of large scale development proposals - during the 2014/15 year - to include proposals for development at Bishop's Stortford North and others that may come forward through the District Plan	Community Leadership Influencer Enabler Service Provider / Commissioner / Manager	Target: Appropriate decisions made at all relevant stages Outcome: Acceptable development permitted to proceed Critical Success Factors: Staff skills and availability Environmental Impacts: New development	31 March 2015	Head of Planning and Building Control and Development Manager	Housing, Leisure and Community Services	Community Strategy	
Corporate Priority: Place Strapline: Safe and Clean								
Ensure future development best meets the need of the district and its residents								
14-PBC02	Planning Policy - production of and consultation on District Plan strategy	Community Leadership Influencer Enabler	Target: Consultation version available Feb 2014 Outcome: Robust development strategy for district Critical Success Factors: Staff skills and availability Environmental Impacts: Shaping of future built environment of district	31 December 2014	Head of Planning and Building Control and Planning Policy Manager	All Council service areas	Community Strategy	
14-PBC03	Conservation - programme of conservation area assessment work	Community Leadership Influencer Enabler	Target: Completion of further programme of conservation area assessment work Outcome: Conservation area assessments - 12 further assessments completed in the 2014/15 year Critical Success Factors: Appropriate professional input, consultation and Member support Environmental Impacts: Further understanding of quality and value of built environment	31 March 2015	Head of Planning and Building Control and Conservation and Urban Design Officer	N/A	Community Strategy	
Corporate Priority: Prosperity Strapline: Improving the economic and social opportunities available to our communities								
Deliver value for money and reduce our reliance on central government funding								
14-PBC05	DM and BC - procurement process for replacement IT systems	Service Provider / Commissioner / Manager	Target: Replacement and updated software for both service areas Outcome: More resilient and customer focussed service Critical Success Factors: Cost of software and implementation process Environmental Impacts: Increased customer self-service	31 December 2014	Head of Planning and Building Control and service area managers	IT service	None	
14-PBC06	BC - consideration of service delivery methods - possible mutual arrangement	Service Provider / Commissioner / Manager	Target: Future method of service delivery established Outcome: Efficient service delivery Critical Success Factors: Fully assessed potential scope of business Environmental Impacts: Maintaining safe and healthy built environment	31 December 2014	Head of Planning and Building Control and Building Control Manager	N/A	None	